SECTION 1: Identification of the substance/mixture and of the company/undertaking

1.1. Product identifier

Product form	:	Mixture
Trade name	:	Carpet Extraction Odour Neutraliser
UFI	:	QJ43-R0D7-K001-4ENQ
Product code	:	04940
Type of product	:	Detergent

1.2. Relevant identified uses of the substance or mixture and uses advised against

Relevant identified uses

Main use category	:	Professional use
Industrial/Professional use spec	:	For professional use only
Use of the substance/mixture	:	Additive for removing urine and foul odours

1.3. Details of the supplier of the safety data sheet

Trust Hygiene Services Ltd

Principle House
Leamore Lane
Bloxwich
Walsall
WS2 7PS

Tel: 0370 3500 988
Email:
sales@trusthygiene.co.uk

1.4. Emergency telephone number

0370 3500 988 Mon to Fri 09:00 - 17:00 NHS 111 (Out of hours)

SECTION 2: Hazards identification

2.1. Classification of the substance or mixture

Classification according to Regulation (EC) No. 1272/2008 [CLP]

Skin corrosion/irritation, Category 2	H315
Serious eye damage/eye irritation, Category 1	H318
Hazardous to the aquatic environment – Acute Hazard, Category 1	H400
Hazardous to the aquatic environment – Chronic Hazard, Category 3	H412

Full text of H- and EUH-statements: see section 16

Adverse physicochemical, human health and environmental effects

No additional information available

2.2. Label elements

Labelling according to Regulation (EC) No. 1272/2008 [CLP]

Hazard pictograms (CLP) :



GHS05 GHS09

Signal word (CLP) : Danger

Contains : didecyldimethylammonium chloride; Quaternary ammonium compounds, benzyl-C12-16-alkyldimethyl, chlorides

Hazard statements (CLP) : H315 - Causes skin irritation.
H318 - Causes serious eye damage.
H410 - Very toxic to aquatic life with long lasting effects.

Precautionary statements (CLP) : P264 - Wash hands thoroughly after handling.
P273 - Avoid release to the environment.
P280 - Wear eye protection, protective gloves.
P302+P352 - IF ON SKIN: Wash with plenty of soap, water.
P305+P351+P338 - IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rinsing.
P315 - Get immediate medical advice/attention.
P362+P364 - Take off contaminated clothing and wash it before reuse.
P391 - Collect spillage.

2.3. Other hazards

Contains no PBT and/or vPvB substances ≥ 0.1% assessed in accordance with REACH Annex XIII

The mixture does not contain substance(s) included in the list established in accordance with Article 59(1) of REACH for having endocrine disrupting properties, or substance(s) are not identified as having endocrine disrupting properties in accordance with the criteria set out in Commission Delegated Regulation (EU) 2017/2100 or Commission Regulation (EU) 2018/605 at a concentration equal to or greater than 0,1 %

SECTION 3: Composition/information on ingredients

3.2. Mixtures

Name	Product identifier	%	Classification according to Regulation (EC) No. 1272/2008 [CLP]
didecyldimethylammonium chloride	CAS-No.: 7173-51-5 EC-No.: 230-525-2 EC Index-No.: 612-131-00-6 REACH-no: 01-2119945987-15	1 – 5	Acute Tox. 4 (Oral), H302 Skin Corr. 1B, H314 Eye Dam. 1, H318 Aquatic Acute 1, H400 (M=10) Aquatic Chronic 2, H411
Quaternary ammonium compounds, benzyl-C12-16-alkyldimethyl, chlorides	CAS-No.: 68424-85-1 EC-No.: 270-325-2 REACH-no: 01-2119965180-41	1 – 5	Acute Tox. 4 (Oral), H302 Skin Corr. 1B, H314 Eye Dam. 1, H318 Aquatic Acute 1, H400 (M=10) Aquatic Chronic 1, H410 (M=1)

Full text of H- and EUH-statements: see section 16

SECTION 4: First aid measures

4.1. Description of first aid measures

First-aid measures general : Get medical advice/attention if you feel unwell.

First-aid measures after inhalation : Remove person to fresh air and keep comfortable for breathing.

First-aid measures after skin contact : Wash skin with plenty of water.

First-aid measures after eye contact : IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rinsing. If eye irritation persists: Get medical advice/attention.

First-aid measures after ingestion : Do NOT induce vomiting. Rinse mouth. Drink plenty of water. Get medical advice/attention.

4.2. Most important symptoms and effects, both acute and delayed

Symptoms/effects after inhalation : May cause respiratory irritation.

Symptoms/effects after skin contact : Causes skin irritation.

Symptoms/effects after eye contact : Causes serious eye damage.

Symptoms/effects after ingestion : May cause gastrointestinal irritation, nausea, vomiting and diarrhoea.

4.3. Indication of any immediate medical attention and special treatment needed

Treat symptomatically.

SECTION 5: Firefighting measures

5.1. Extinguishing media

Suitable extinguishing media : Carbon dioxide. Dry powder. Foam.

5.2. Special hazards arising from the substance or mixture

No additional information available

5.3. Advice for firefighters

No additional information available

SECTION 6: Accidental release measures

6.1. Personal precautions, protective equipment and emergency procedures

For non-emergency personnel

Emergency procedures : Evacuate unnecessary personnel.

For emergency responders

Protective equipment : Use personal protective equipment as required.

6.2. Environmental precautions

Avoid release to the environment.

6.3. Methods and material for containment and cleaning up

For containment : Collect spillage.

Methods for cleaning up : Soak up spills with inert solids, such as clay or diatomaceous earth as soon as possible.

6.4. Reference to other sections

For further information refer to section 8: "Exposure controls/personal protection". For further information refer to section 13.

SECTION 7: Handling and storage

7.1. Precautions for safe handling

Precautions for safe handling : Avoid contact with skin and eyes.

Hygiene measures : Do not eat, drink or smoke when using this product.

7.2. Conditions for safe storage, including any incompatibilities

Technical measures : Does not require any specific or particular technical measures.

Storage conditions : Keep container closed when not in use.

Incompatible products	:	Oxidizing agent. Strong acids. Strong bases.
Special rules on packaging	:	Keep only in original container.

7.3. Specific end use(s)

No additional information available

SECTION 8: Exposure controls/personal protection

8.1. Control parameters

No additional information available

8.2. Exposure controls

Personal protection equipment

Personal protective equipment symbol(s):



Eye and face protection

Eye protection:
Safety glasses. Wear eye protection. ISO 16321-1

Skin protection

Skin and body protection:
Not required for normal conditions of use

Hand protection:
Wear protective gloves. Chemical resistant gloves (according to European standard ISO 374-1 or equivalent). Nitrile rubber gloves

Other skin protection
Materials for protective clothing:
Not required for normal conditions of use

Respiratory protection

Respiratory protection:
Not required for normal conditions of use

SECTION 9: Physical and chemical properties

9.1. Information on basic physical and chemical properties

Physical state	:	Liquid
Colour	:	Yellow.
Appearance	:	Liquid.
Odour	:	lemon-like.
Odour threshold	:	Not available
Melting point	:	Not available
Freezing point	:	Not available
Boiling point	:	≥ 100 °C
Flammability	:	Not available
Lower explosion limit	:	Not available
Upper explosion limit	:	Not available
Flash point	:	Not available
Auto-ignition temperature	:	Not available
Decomposition temperature	:	Not available
pH	:	10.5
Viscosity, kinematic	:	Not available
Solubility	:	Soluble in water.

Partition coefficient n-octanol/water (Log Kow)	:	Not available
Vapour pressure	:	Not available
Vapour pressure at 50°C	:	Not available
Density	:	Not available
Relative density	:	0.99
Relative vapour density at 20°C	:	Not available
Particle characteristics	:	Not applicable

9.2. Other information

No additional information available

SECTION 10: Stability and reactivity

10.1. Reactivity

The product is non-reactive under normal conditions of use, storage and transport.

10.2. Chemical stability

Stable under normal conditions of use.

10.3. Possibility of hazardous reactions

No dangerous reactions known under normal conditions of use.

10.4. Conditions to avoid

None under recommended storage and handling conditions (see section 7).

10.5. Incompatible materials

None under normal use.

10.6. Hazardous decomposition products

Under normal conditions of storage and use, hazardous decomposition products should not be produced.

SECTION 11: Toxicological information

11.1. Information on hazard classes as defined in Regulation (EC) No 1272/2008

Acute toxicity (oral)	:	Not classified
Acute toxicity (dermal)	:	Not classified
Acute toxicity (inhalation)	:	Not classified

Quaternary ammonium compounds, benzyl-C12-16-alkyldimethyl, chlorides (68424-85-1)	
LD50 oral	426 mg/kg bodyweight
LD50 dermal	2300 mg/kg bodyweight

Skin corrosion/irritation	:	Causes skin irritation. pH: 10.5
Serious eye damage/irritation	:	Causes serious eye damage. pH: 10.5
Respiratory or skin sensitisation	:	Not classified
Germ cell mutagenicity	:	Not classified
Carcinogenicity	:	Not classified
Reproductive toxicity	:	Not classified
STOT-single exposure	:	Not classified
STOT-repeated exposure	:	Not classified
Aspiration hazard	:	Not classified

11.2. Information on other hazards

No additional information available

SECTION 12: Ecological information

12.1. Toxicity

Hazardous to the aquatic environment, short–term (acute) : Very toxic to aquatic life.

Hazardous to the aquatic environment, long–term (chronic) : Harmful to aquatic life with long lasting effects.

12.2. Persistence and degradability

Persistence and degradability	Rapidly degradable

didecyldimethylammonium chloride (7173-51-5)	
Persistence and degradability	Rapidly degradable

Quaternary ammonium compounds, benzyl-C12-16-alkyldimethyl, chlorides (68424-85-1)	
Persistence and degradability	Rapidly degradable

12.3. Bioaccumulative potential

No additional information available

12.4. Mobility in soil

No additional information available

12.5. Results of PBT and vPvB assessment

No additional information available

12.6. Endocrine disrupting properties

No additional information available

12.7. Other adverse effects

No additional information available

SECTION 13: Disposal considerations

13.1. Waste treatment methods

No additional information available

SECTION 14: Transport information

In accordance with ADR / IMDG / IATA

ADR	IMDG	IATA
14.1. UN number or ID number		
UN 3082	UN 3082	UN 3082
14.2. UN proper shipping name		
ENVIRONMENTALLY HAZARDOUS SUBSTANCE, LIQUID, N.O.S.	ENVIRONMENTALLY HAZARDOUS SUBSTANCE, LIQUID, N.O.S.	Environmentally hazardous substance, liquid, n.o.s.

ADR	IMDG	IATA
Transport document description		
UN 3082 ENVIRONMENTALLY HAZARDOUS SUBSTANCE, LIQUID, N.O.S. (ALKYLDIMETHYLBENZYLAMMONIUM CHLORIDE, DIDECYL DIMETHYLAMMONIUM CHLORIDE), 9, III, (-)	UN 3082 ENVIRONMENTALLY HAZARDOUS SUBSTANCE, LIQUID, N.O.S. (ALKYLDIMETHYLBENZYLAMMONIUM CHLORIDE, DIDECYL DIMETHYLAMMONIUM CHLORIDE), 9, III	UN 3082 Environmentally hazardous substance, liquid, n.o.s. (ALKYLDIMETHYLBENZYLAMMONIUM CHLORIDE, DIDECYL DIMETHYLAMMONIUM CHLORIDE), 9, III
14.3. Transport hazard class(es)		
9	9	9
		
14.4. Packing group		
III	III	III
14.5. Environmental hazards		
Dangerous for the environment: Yes	Dangerous for the environment: Yes Marine pollutant: Yes EmS-No. (Fire): F-A EmS-No. (Spillage): S-F	Dangerous for the environment: Yes
Environmentally hazardous substances derogation applies (quantity of liquids ≤ 5 litres or net mass of solids ≤ 5 kg). The environmentally hazardous substance mark is therefore not required, as stated in the ADR regulation, section 5.2.1.8.1.		
No supplementary information available		

14.6. Special precautions for user

Overland transport

Classification code (ADR)	:	M6
Special provisions (ADR)	:	274, 335, 375, 601
Limited quantities (ADR)	:	5l
Excepted quantities (ADR)	:	E1
Packing instructions (ADR)	:	P001, IBC03, LP01, R001
Special packing provisions (ADR)	:	PP1
Mixed packing provisions (ADR)	:	MP19
Portable tank and bulk container instructions (ADR)	:	T4
Portable tank and bulk container special provisions (ADR)	:	TP1, TP29
Tank code (ADR)	:	LGBV
Vehicle for tank carriage	:	AT
Transport category (ADR)	:	3
Special provisions for carriage - Packages (ADR)	:	V12
Special provisions for carriage - Loading, unloading and handling (ADR)	:	CV13
Hazard identification number (Kemler No.)	:	90
Orange plates	:	
Tunnel restriction code (ADR)	:	-
EAC code	:	•3Z

Transport by sea

Special provisions (IMDG)	:	274, 335, 969
Limited quantities (IMDG)	:	5 L
Excepted quantities (IMDG)	:	E1

Packing instructions (IMDG)	:	P001, LP01
Special packing provisions (IMDG)	:	PP1
IBC packing instructions (IMDG)	:	IBC03
Tank instructions (IMDG)	:	T4
Tank special provisions (IMDG)	:	TP1, TP29
Stowage category (IMDG)	:	A

Air transport

PCA Excepted quantities (IATA)	:	E1
PCA Limited quantities (IATA)	:	Y964
PCA limited quantity max net quantity (IATA)	:	30kgG
PCA packing instructions (IATA)	:	964
PCA max net quantity (IATA)	:	450L
CAO packing instructions (IATA)	:	964
CAO max net quantity (IATA)	:	450L
Special provisions (IATA)	:	A97, A158, A197
ERG code (IATA)	:	9L

14.7. Maritime transport in bulk according to IMO instruments

IBC code : Not applicable.

SECTION 15: Regulatory information

15.1. Safety, health and environmental regulations/legislation specific for the substance or mixture

EU-Regulations

REACH Annex XVII (Restriction List)

Contains no substance(s) listed on REACH Annex XVII (Restriction Conditions)

REACH Annex XIV (Authorisation List)

Contains no substance(s) listed on REACH Annex XIV (Authorisation List)

REACH Candidate List (SVHC)

Contains no substance(s) listed on the REACH Candidate List

PIC Regulation (Prior Informed Consent)

Contains substance(s) listed on the PIC list (Regulation EU 649/2012 concerning the export and import of hazardous chemicals):
Didecyldimethylammonium chloride (7173-51-5)

POP Regulation (Persistent Organic Pollutants)

Contains no substance(s) listed on the POP list (Regulation EU 2019/1021 on persistent organic pollutants)

Ozone Regulation (2024/590)

Contains no substance(s) listed on the Ozone Depletion list (Regulation EU 2024/590 on substances that deplete the ozone layer)

Council Regulation (EC) for the control of dual-use items

Contains no substance subject to the COUNCIL REGULATION (EC) for the control of dual-use items

Detergent Regulation (EC 648/2004)

Labelling of contents

Component	%
non-ionic surfactants	<5%
disinfectants	
perfumes	
D-LIMONENE	
CITRAL	
CITRONELLOL	

LINALOOL	

Fragrance allergens > 0.01%:
D-LIMONENE
CITRAL
CITRONELLOL
LINALOOL

Explosives Precursors Regulation (EU 2019/1148)

Contains no substance(s) listed on the Explosives Precursors list (Regulation EU 2019/1148 on the marketing and use of explosives precursors)

Drug Precursors Regulation (EC 273/2004)

Contains no substance(s) listed on the Drug Precursors list (Regulation EC 273/2004 on the manufacture and the placing on market of certain substances used in the illicit manufacture of narcotic drugs and psychotropic substances)

National regulations

United Kingdom

British National Regulations : Commission Regulation (EU) 2020/878 of 18 June 2020 amending Annex II to Regulation (EC) No 1907/2006 of the European Parliament and of the Council concerning the Registration, Evaluation, Authorisation and Restriction of Chemicals (REACH). Classification Labelling Packaging Regulation; Regulation (EC) No 1272/2008. Detergent Regulation (648/2004/EC).

15.2. Chemical safety assessment

No additional information available

SECTION 16: Other information

Full text of H- and EUH-statements:	
Acute Tox. 4 (Oral)	Acute toxicity (oral), Category 4
Aquatic Acute 1	Hazardous to the aquatic environment – Acute Hazard, Category 1
Aquatic Chronic 1	Hazardous to the aquatic environment – Chronic Hazard, Category 1
Aquatic Chronic 2	Hazardous to the aquatic environment – Chronic Hazard, Category 2
Eye Dam. 1	Serious eye damage/eye irritation, Category 1
Skin Corr. 1B	Skin corrosion/irritation, Category 1, Sub-Category 1B
H302	Harmful if swallowed.
H314	Causes severe skin burns and eye damage.
H315	Causes skin irritation.
H318	Causes serious eye damage.
H400	Very toxic to aquatic life.
H410	Very toxic to aquatic life with long lasting effects.
H411	Toxic to aquatic life with long lasting effects.
H412	Harmful to aquatic life with long lasting effects.

Classification and procedure used to derive the classification for mixtures according to Regulation (EC) 1272/2008 [CLP]:		
Skin Irrit. 2	H315	Calculation method
Eye Dam. 1	H318	Calculation method
Aquatic Acute 1	H400	Calculation method
Aquatic Chronic 3	H412	Calculation method

Safety Data Sheet (SDS), EU

This information is based on our current knowledge and is intended to describe the product for the purposes of health, safety and environmental requirements only. It should not therefore be construed as guaranteeing any specific property of the product.